

Systematic Management: A Toolset For Sustainable Transformation



Intent

Tools to Determine & Clarify Your Goals

Alliance/Partnerships

Partnership Alignment Grid

Partner SWOT Analysis

Partner Planning Workshop

Organisation

Process Mapping

Activity Network

Affinity

Flow Mapping

Process Design

Process Context Mapping

Planning

Tools to Develop Confident Strategies & Commitment

On-line / Remote Collaboration

Relationship Mapping

Communication Map

IPS & Facilitator Training

On-line / Remote Collaboration

Reporting

Quadrant Chart

Process Decision Program Chart

Delivery

Tools to Drive Progress & Performance

Communication

Local Management

People Development

Managing Performance

Driving Improvement

Review & Audit

Results

Quantification

Strategic

Tools that Engage with Organisational Context

Mission & Role

Why-How Charting

Kano Model

Stakeholder Survey

Analisis

Stakeholder Survey

Strategic

Tools that Engage with Organisational Character

Aligning Potential

Values

Cultural Coherence

Value Drivers

Teamworking Processes

Management Audit

Employee Survey (Interviews & Questionnaires)

Process Review Audit (& Value Stream Audit)

Implementation Audit (& Improvement Planning)

Quadrant Chart Audit Tool (& other method audit tools)

Self-Assessment Model

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Storyboard: These photographs show the development of the strategic management approach. The numbers relate to the numbers on the main diagram.

Key to background colours: Philosophy: is added to the customer. Philosophy: is added to the customer. Philosophy: is added to the customer. Philosophy: is added to the customer.

10 Steps to Sustainable Transformation

- 1 Discussing business context and developing the objectives to monitor and improve of the above
- 2 Developing a process model to deliver the objectives
- 3 Explaining the potential of each process to maximise the impact
- 4 Determining process targets and developing proposals
- 5 Reconciling process proposals to ensure objectives are met
- 6 Exploring process relationships and communication needs
- 7 Cascading workshop-deploying responsibility to the next level
- 8 Process team meetings to solve issues & improve performance
- 9 Management meeting to review progress, maintain direction ...
- 10 With grateful thanks to: Siemens Shared Services, Microsoft plc, Smith & Keppel plc, J Sainsbury plc, Bar Hill Church, BeeAgle Ltd.

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Impact: Your (part of the) organisation is a long-term project, steadily being crafted toward its potential, its optimum performance. You are the craftsman, carefully selecting the right combination of tools for each stage of the development, and each emerging feature. This is a comprehensive tool-kit, laid out to assist and guide you in those selections. Some of the tools will become your constant companions; some you will never use. As the craftsman, it is your responsibility to select wisely, your craft to be inspired.

Emerson SAE
Siemens SPAL
Siemens SPAL
Microsoft/ICL Partnership Project
S&N Group Research
Siemens Purchasing & Logistics UK
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